

STARTING FROM  
**£59/mo**

## Office IT

Combining a mix of cloud-based services and on-premise equipment, Cloudserve provides a simple but powerful fully managed IT solution.

Cloudserve's innovative Office IT solution provides the full set of IT functionality required by the modern office. By combining a mix of individual cloud-based services together with all the required on-premise equipment (client devices, printers, networking, connectivity, etc.), Cloudserve provides a simple but powerful, flexible, fully managed IT solution suitable for the majority of business sectors.

### INCLUDED

#### Hosted Desktop

A hosted desktop or 'Desktop as a Service', is a standard Windows PC environment that it is run from within Cloudserve's secure data centres and is accessible from any Internet connected device such as thin client, PC or laptop. The latest Microsoft Office suite is included together with the ability to use any Windows compatible applications.

#### Data Storage

Cloudserve provides each customer with dedicated virtual Windows server(s) resources for storing company data and running business applications. A Microsoft Windows file server holds and controls access to company data and additional Windows server resources are available for running business applications such as Sage, Quickbooks, etc. as required. These server resources run in Cloudserve's data centre and are accessed via the hosted desktop service.

#### Powerful Email

Based on the Microsoft Office 365 Exchange email solution, Cloudserve's managed email service ensures businesses have the most up to date and reliable email platform available. Cloudserve fully integrates this into Outlook running on the hosted desktop service. Users get 50GB mailboxes with support for all mobile devices.



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#### PC/Thin Client

Cloudserve provides all the required on-premise client devices as part of this service. A PC or laptop, monitor, keyboard, mouse, etc. is provided to act as the staff workstation. This is purely used as a connection device to access the hosted desktop service. A variety of specifications are available dependent on requirement, such as the need for dual screens or special employee requirements. Cloudserve manages this equipment and will support and replace/repair as required without additional fees.

#### Network Setup

Cloudserve provides and manages all required on-premise networking equipment. This includes switches, routers, firewalls and Wi-Fi devices. Where existing equipment is suitable, Cloudserve will take on the management and responsibility for support and maintenance of this equipment. Internet connectivity can be provided as part of the solution or Cloudserve will act as a management service for existing Internet connectivity.

#### Print, Scan & Copy

Cloudserve supplies a fully managed print, copy and scan service as part of this solution, leaving you to simply pay per page for printing and copying. All printing equipment is supplied and fully managed and replaced/repared without additional fees. With a pay per page model all ink and toner is included within the per page pricing. You simply add the paper! Scanning to both email and the standard company file storage area is setup and supported.



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